

Wooden doors must be stored horizontally in well-ventilated rooms with low humidity (**max. 50–60%**) and at a distance of at least **150 mm from the floor**.

The warranty does not cover:

- Mechanical damage and visible defects caused by improper transport or incorrect storage.
- Discoloration or swelling resulting from excessive humidity in the rooms where the products were installed.
- Installation of interior doors before completion of floor and wall finishing works.
- Defects caused by improper storage of the products on construction sites.
- Contamination caused by plaster, paint, foam, or similar materials, as well as cleaning with aggressive chemical substances.
- Quality defects resulting from improper installation carried out by unauthorized persons.
- Damage caused by force majeure beyond the manufacturer's control (e.g. floods, fires, glass breakage, etc.).

The warranty becomes void in the following cases:

- If the warranty document together with the original invoice or original purchase receipt is not presented when requesting repair or service.
- If the transport, handling, installation, or usage conditions specified by the manufacturer and known to the buyer are not followed.

For **exterior doors**, the company provides a warranty for painted products only if the mandatory annual cleaning and protection maintenance has been carried out (**once or twice per year**).

The manufacturer offers the possibility to purchase **cleaning products (TOP CLEANER)** as well as **maintenance products (TOP FINISH)**.

Exterior doors installed **without any protection against sunlight on the east side of a building** will lose the manufacturer's warranty.

Installation must be carried out by **authorized installation teams**.

INSTALLATION MUST BE PERFORMED ONLY IN ROOMS WITH COMPLETED WALLS AND FLOORS.

It is essential that wall openings form a **90° angle both vertically and horizontally**. Do not install wooden doors in freshly renovated rooms containing wet filler materials or cement.

Installation in **direct contact with damp masonry or wet plaster is strictly prohibited**.

It is strongly recommended to **impregnate and/or paint the product as soon as possible** in order to prevent damage. Before finishing, the surface of the door must be sanded using sandpaper with a **minimum grit size of 120**.

After sanding, the surface should be cleaned with a soft cloth.

Subsequently, the door may be treated with **commercially available wood protection products** (stain, primer, varnish).